

# Règlement Intérieur

EVERY GOOD ESTABLISHMENT  
MUST HAVE ITS RULES

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HOUSE RULES

GRAND ÉTAGE  
VIENNA



Member of  
Florian Wétzer  
Hotels & Restaurants

WELCOME TO THE  

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GRAND ÉTAGE

## PRIVATE DINING CLUB

The Grand Étage on the rooftop of the Grand Ferdinand is an exclusive private dining club, accessible only to club members and hotel guests. High above Vienna's rooftops, the Grand Étage seduces its guests not only with its magnificent panorama, but also with its curated selection of international food and drinks. The following pages contain the general membership rules for the Grand Étage Club as well as useful information. Our Grand Étage team will gladly provide more information at any time. They can be reached at:

[clubmanager@grandferdinand.com](mailto:clubmanager@grandferdinand.com)

## INFORMATION ABOUT THE CLUB CARD

**The Grand Étage Club Card entitles cardholders to entry to the Grand Étage during posted hours** - depending on availability and with a confirmed reservation.

Reservations can be made by phone at **+43 1 91 880 800** or email at **grandetage@grandferdinand.com**.

Membership does not entitle cardholders to any other benefits. The Grand Étage Club Card is intended for the cardholder only and is non-transferable, with the exception of company memberships, which can be transferred within the company.

## REQUESTING MEMBERSHIP

You can request membership to the Grand Étage Club using our request form. Documents can also be sent to you by email or post. Once your request form has been reviewed by the management and you have paid your membership dues, your Club Card will be sent to you by registered post.

We reserve the right to decline applications without providing a reason. You may withdraw a submitted application at any time by sending an email to **clubmanager@grandferdinand.com**.

Once the annual dues have been paid, your Grand Étage Club Card will be valid for one year until cancelled.

## COST OF MEMBERSHIP

### 1. PERSONAL MEMBERSHIP

For personal memberships, we charge **annual dues of EUR 50.00 per month** plus a one-time processing fee of EUR 180.00 when you submit your request. The annual dues must be paid for the year when your membership begins.

### 2. PARTNER CARD

As a club member, you are entitled to request up to one partner card for a **50 % discounted membership fee**. Partner cards can be obtained only for domestic partners living in the same household. The validity of partner cards is linked to the active personal membership.

### 3. COMPANY MEMBERSHIP

Memberships are also available for companies. The cost of a company membership is a one-time processing fee of EUR 180.00 and **annual dues of EUR 100.00 per month**.

Membership is always valid for one year and must be paid in advance. The company name will be printed on the Club Member Card. Access to the Grand Étage is granted to the employee in possession of the company card.

#### 4. ADDITIONAL COMPANY MEMBERSHIP

Company club members can request additional company cards for a 50 % discounted membership fee.

#### MEMBERSHIP VALIDITY

You will not be charged a processing fee to renew your card. When renewing your card, the annual dues must be paid in advance for the full year. In the event of misuse of your Grand Étage Club Card or infringement of the house rules, your card will be deactivated. Memberships are available to adults 18 and older.

#### THEFT OR LOSS

If your Club Card is lost or stolen, please notify us without delay by sending an email to [clubmanager@grandferdinand.com](mailto:clubmanager@grandferdinand.com) so that we can suspend your lost card and issue a new one. To issue a

new card, we will deactivate your old card and charge a processing fee of EUR 25.00.

#### RECOMMENDING FRIENDS

**Club members can recruit other members for the private dining club.** Requests made at the recommendation of a current member will be given priority. You will receive 250 loyalty points for new members who join at your recommendation. In order for the points to be allocated to your member card, the new member must enter your name on the request form in the "Recommended by" space.

#### MEMBER GUESTS

**Club members may invite up to three guests (in addition to the cardholder) at a time to join them at the Grand Étage.** The names of guests must be included in the reservation and will be added to the day's guest list by the club manager.

Guests may access the Grand Étage only if accompanied by the club member who invited them and only if their name is on the guest list. Club members are responsible

for their guests and must ensure that they conduct themselves properly and in accordance with the rules of the Grand Étage. Moreover, club members are liable for any unpaid food or drink consumed by their guests. Card holders may be given approval to invite more than three guests depending on availability.

#### SWIMMING POOL

The Grand Étage Membership Card entitles cardholders to use the rooftop pool during posted pool hours. A changing room and towel will be made available to you during your time at the pool. Please note that we do only serve drinks in the pool area. Swimwear may be worn only in the pool and lounge area.



In Vienna,  
indulgence is the  
best medicine.

HIGH ABOVE

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VIENNA'S ROOFTOPS

## EXCLUSIVE MEMBER BENEFITS

01 / As a club member, you are entitled to pre-sale offers for tickets to various special events at the Grand Étage at special conditions.

02 / You will also receive a 10% club member discount on the best available daily rate at our five hotels in Vienna and Graz (Grand Ferdinand Hotel, Daniel Vienna & Daniel Graz, Grand Hôtel Wiesler and Das Weitzer). Rooms can be booked directly on our website using the exclusive booking code: WEIGEM. You must present your membership card at check-in.

03 / You will receive our Club News, which will keep you up to date on all partnerships, member events and promotions reserved exclusively for our club members.

04 / All members earn Grand Étage loyalty points at every visit. Points are allocated to your account with every purchase.

1 euro net = 1 point

**To earn points, you must present your Club Card at the time of purchase.**

## Personal membership

2,000 to 2,999 points:  
members will receive a Weitzer shower gel set

3,000 to 4,999 points:  
members will receive 50% off their membership  
for the following year

5,000 to 6,999 points:  
members will receive a free membership  
for the following year

From 7,000 points:  
members will receive two free membership cards  
(1 to give to a person of their choice for 12 months  
and 1 for themselves)

## Company membership

From 8,000 points:  
members will receive a free membership for  
the following year

From 12,000 points:  
members will receive two free membership cards  
(1 to give to a person of their choice for 12 months and 1  
for themselves)

From 15,000 points:  
members will receive three free membership cards  
(2 to give to 2 persons of their choice for 12 months  
and 1 for themselves)

Earning additional points:  
You will receive 250 points for each new member who  
joins on your recommendation. Points will be allocated  
when the membership begins.

# DO'S & DON'TS

## CHILDREN

The Grand Étage is intended primarily for an adult clientele.

Children are welcome as long as they are respectful of our other guests.

## PETS

No pets, such as dogs, are permitted in Grand Étage spaces

## SMOKING

Smoking is not permitted at the Grand Ferdinand - Hotel am Ring. The Grand Étage is also a non-smoking area. Smoking is permitted only on the terrace.

## MOBILE DEVICES

Guests appreciate the Grand Étage for its quiet, relaxed atmosphere. To maintain

this atmosphere, we kindly request that you be courteous of other guests when making and receiving phone calls.

## CAMERAS & RECORDING DEVICES

Please respect the privacy and personal rights of other guests when taking photos or videos

## PRIVATE EVENTS

The Grand Étage is available to club members and hotel guests as an event space. For this reason, there may be times when it is closed to members. If you are interested in reserving the Grand Étage for an event, please contact [events@grandferdinand.com](mailto:events@grandferdinand.com)



## GRAND FERDINAND

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[grandetage@grandferdinand.com](mailto:grandetage@grandferdinand.com)

[www.grandferdinand.com](http://www.grandferdinand.com)